



RICKY NOWAK

Boost Your Success Communication

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Are you ready to take greater responsibility in your communication?

Do you believe your business outcomes would be enhanced, if people were clear, open and responsive to each others needs?

Would you like a workplace that is fun, harmonious and delivers results?

Communication is Everyone's Responsibility is an interactive workshop that has been developed for all levels of business and is designed to enhance and develop communication channels and help achieve better long term partnerships with customers, clients and associates working together with commitment to achieve a common purpose. Helping open the doors to better opportunities and relationships.

The interactive program is highly engaging, enjoyable and focus' on building your ability to demonstrate a more collaborative approach to benefit you, your work, colleagues and the sustainability of safety and communication at work.

As a result of this programs participants will

- Improve the verbal and non-verbal communication within their organization and understand the two way process
- Develop key strengths in effective listening and questioning
- How to avoid stressful situations when communicating with staff
- Respond more capably with different styles, behaviours and personalities.
- Develop skills for sharing concerns about issues in a positive and forward-moving way.
- Be more able to knowledge share to improve the bottom line
- Appreciate and implement the skills at Emotional Intelligence

Who should participate

- People who want to move towards solution
- Those who want to develop a more active rather than re-active response to difficult situations
- People who wish to express themselves with clarity, conviction and professionalism

This program can be delivered in a 4 x 2 hour modules, 2 x half day or full day session.

“you delivered on exactly what we asked for and enhanced the skills of our already professional communicators”

SBS Radio

Program includes

- Pre-Session Questionnaire
- Special Follow Up Report
- Post Training Debrief
- Training Manual
- Resource Pack

Optional Training Services

- DISC Profiles
- Coaching



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